



## **Requirement for Supplier to Provide Notification of Non-conforming Product**

*PLEASE NOTE: Nothing in this notice limits or waives any contractual obligations between a supplier and Boeing.*

A non-conforming product is any product with one or more characteristics that departs from the requirements specified in the contract, specifications, drawing, or other approved product definition data. Where a supplier becomes aware that a product that has already been or will be delivered to Boeing is non-conforming or suspected to be non-conforming, the supplier is to notify Boeing in writing either within 3 days from the day the supplier discovered the non-conforming product or within the notice period (if specified) provided for in an existing contract between Boeing and the supplier if that notice period is less than 3 days (e.g. notification within 24 hours).

Notifying Boeing of any non-conformance in a supplier's product is critical to meet the safety, regulatory and quality requirements of Boeing, government regulators, our customers and the end users of our products.

The supplier is to send the notification to the Boeing representative specified in the relevant contract as well as copying the following email address [BDANOE@exchange.boeing.com](mailto:BDANOE@exchange.boeing.com), providing dates goods and/or services were shipped, purchase order number, part numbers, applicable associated serial numbers, date of manufacture, specific description of nonconformance, statement declaring whether the non-conformance was determined or suspected to exist, preliminary root cause and corrective action taken.